PDI TECHNOLOGIES

NOTE: All disconnects require a minimum 30 days' notice unless your Agreement with PDI provides otherwise. Any disconnect ordered prior to term expiration will be subject to early termination fees as described in your Agreement. A Disconnect Order for a primary circuit will also result in disconnection of any back-up circuit and other services associated with the service location of the primary circuit.

Submit completed form to PDI via: pdiss.orders@pditechnologies.com and cc: securitysolutionsAMs@pditechnologies.com

General Information:

Contact Name: _____ Company Legal Name: _____

Contact Phone: _____ Contact Email: _____

Requested Disconnect Date: _____

Disconnect Type:

NOTE: The Disconnect Type selected applies to ALL Sites listed in the Site Information below - please check one

- ☐ FULL DISCONNECT (ALL SERVICES)
- ☐ PARTIAL DISCONNECT
- ☐ MDR/XDR SERVICE

Disconnect Reason:

NOTE: The Disconnect Reason selected applies to ALL Sites listed in the Site Information below - please check one

- ☐ LOCATION/SITE CLOSED
- ☐ UPGRADING SERVICES WITH PDI
- ☐ DE-BRANDING/RE-BRANDING WITH PDI
- ☐ DOWNGRADING SERVICES WITH PDI
- ☐ DE-BRANDING/RE-BRANDING (LEAVING PDI)
- ☐ CANCELLING SERVICES BEFORE INSTALL
- ☐ OWNERSHIP CHANGE/SITE SOLD without assumption of Customer Agreement (If new owner needs to assume the Agreement, a Transfer of Ownership form will need to be submitted in lieu of this disconnect form).

Site Information

PDI Location ID/ES Number	Serial Number or MAC address of equipment to be disconnected (if known)	Site Name/Identifier	Order ID	Product	Site Address	City	State	Zip	Site Phone	Remarks

Authorized Customer Name and Title	Authorized Customer Signature	Date